## California Public Utilities Commission Consumer Affairs Branch

## Energy Industry Consumer Contacts - Total Presented by Company and Category March 2019

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of March 2019, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	3	1	4	1	-	1	-	3	3	-	-	-	-	-	-	-	1	1	-	-	-	9
ELC984	CleanPowerSF	1	1	2	-			-	-	•	-	-		-		-	-	-	•	-	-	-	2
ELC201	East Bay Community Energy	1	1	2	1		1	-	-	-	-	-		-		-	-	-	-	-	-	-	3
ESP1092	Just Energy Solutions Inc.	-	-	•	-	-		1	1	2	-	-		-	-	-	-	-	-	-	-	-	2
ELC1372	Liberty Power Holdings LLC	-	-	-	-	-		-	-	-	-	-		-	-	-	1	-	1	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	1	1	-	-	-	-	-		-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	2
ELC200	Monterey Bay Community Energy	4	1	5	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	7
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	125	54	179	10	12	22	8	2	10	8	3	11	,	,	-	61	22	83	17	3	20	325
ELC901	Pacificorp	1	1	2	-	-	-	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	4
ELC213	Redwood Coast Energy	-	-	-	-	-		1	-	1	-	-		-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	17	14	31	2	1	3	5	3	8	3	4	7	-	1	-	1	6	7	-	-	-	56
ELC205	San Jacinto Power	-	1	1	-	-		-	-	-	-	-	•	-	-	-	-	-	-	-	-	-	1
ELC225	San Jose Clean Energy	-	-	-	-	-		1	-	1	-	-		-	-	-	-	-	-	-	-	-	1
ELC903	Sierra Pacific Power Company	-	-	-	-	-		1	-	1	-	-	•	-	-	-	-	-	-	-	-	-	1
ELC338, GAS338, MUL338	Southern California Edison Company	95	80	175	12	6	18	6	4	10	16	15	31	4	1	4	30	15	45	7	-	7	290
GAS904	Southern California Gas Company	47	31	78	4	2	6	3	1	4	-	-	-	1	1	2	13	4	17	9	1	10	117
GAS905	Southwest Gas Corporation	2	4	6	-	1	1	-	-	-	-	-	-	-	-	-	3	-	3	2	-	2	12
GAS913	Tiger Natural Gas, Inc.	1	-	1		•		-	-	-	-	-			•	-	-	-	-	-	-	-	1
	Total	297	190	487	30	23	53	28	15	43	28	23	51	5	1	6	109	48	157	35	4	39	836

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